



Police & Crime Commissioner for Cleveland
Cleveland Community Safety Hub
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MIDDLESBROUGH

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Report of the Police & Crime Commissioner to the Chair and Members of the Cleveland Police & Crime Panel

26 September 2019

PCC's Scrutiny Programme

1. Purpose of Report

1.1. To provide members of the Police and Crime Panel with an update on the PCC's scrutiny programme.

2. Developments Of Scrutiny

2.1. Holding the Chief Constable to account is the key duty of the Police & Crime Commissioner and must encompass all of the functions of the Chief Constable and functions of those who are under the Chief Constable's direction and control.

2.2. With effect from the beginning of the PCC's second term of office in 2016, the approach to scrutiny was restructured so as to provide for a broader and deeper scrutiny regime – requiring both Chief Officers and Force subject matter leads to account to the PCC for progress on key workstreams and matters of public interest and concern. These sessions were established as Scrutiny, Delivery and Performance meetings. Scrutiny lines of inquiry were focussed principally on areas most relevant to the Police & Crime Plan objectives. The PCC also established a Working Together Group to seek similar assurance from across the wider partnership landscape.

2.3. Minutes and actions from the whole Scrutiny Programme are published and have for several years by convention formed part of the Commissioner's reports to this Panel too.

2.4. As Members will therefore know, the PCC has a range of scrutiny approaches in place to engage with the Chief Constable and hold Cleveland Police to account. These take place on a daily, weekly and monthly schedule and include a range of meetings, data and feedback from partners and the public.

- 2.5. Recently as members will be aware the PCC has issued the Chief Constable with a formal Strategic Direction to respond to and improve a range of concerns identified about the performance of Cleveland Police.
- 2.6. A copy of the Strategic Direction was published as a Decision Record by the PCC at [PCC Strategic Direction](#) and is annexed to this report as Appendix 1.
- 2.7. The Strategic Direction was given as a result of information presented from the newly appointed chief, feedback from the public and partners, a review by the OPCC of former scrutiny minutes as well as a greater opportunity having been provided for in depth feedback from HMICFRS as they completed their initial fieldwork for the Integrated PEEL Assessment.
- 2.8. Collectively this identified a need jointly recognised by the PCC and Chief Constable for scrutiny to be received and entered into by Cleveland Police with a greater degree of transparency.
- 2.9. Further changes were made to the scrutiny regime in July 2019 that have resulted in a thematic approach to scrutiny specifically marshalling scrutiny lines of enquiry under the objectives set out within the Police and Crime Plan and a greater depth of information being provided from Cleveland Police to the PCC in order for the PCC to discharge his role on behalf of the public of Cleveland.
- 2.10. The processes will continue to develop and it has been made clear that there will be greater use of independent scrutiny approaches such as Internal Audit as well as identifying those services which would benefit from a wider multi agency scrutiny approach.
- 2.11. It is expected that the scrutiny processes will continue to evolve as detailed plans for change are forthcoming from Cleveland Police, improvements are made and engagement improves with the public.

3. Scrutiny, Performance and Delivery meetings

- 3.1. Since the previous Police and Crime Panel meeting the following meetings have taken place with minutes attached at **Appendix 2 and 3**
 - 1 July 2019 - Focus on Victims and the commitments within the Police and Crime Plan Priority 2– A Better Deal for Victims
 - 19 August 2019 - Focus on Investing In Our Police – Police and Crime Plan Priority 1, including the PCC’s Strategic Direction, Force Control Room, Neighbourhood Policing, Corporate Risk, Financial Progress
- 3.2. Since the last update to the panel there has been a Working Together meeting on the 25 June 2019. The minutes are included at **Appendix 4**.
3. In addition to the meetings above, the Commissioner continues to attend the following to complement his scrutiny programme:

- Daily review of the Control Room and Serious Incident Logs;
- Weekly accountability meetings with the Chief Constable;
- Attend at least one local area meeting in each of Cleveland's neighbourhood police team areas.

4. Wider scrutiny arrangements are also in place including:

- Domestic Abuse and Rape Scrutiny Panel
- Out of Court Scrutiny Panel
- Independent Audit Committee
- External Ethics Committee
- Feedback from complaints, community meetings and focus groups

Finance

5. There are no further financial implications arising from this report.

Risk

6. There are no further risk implications arising from this report.

Diversity and Equal Opportunities

7. There are no further diversity or equal opportunities implications arising from this report.

Recommendations

8. That the report is noted.

Barry Coppinger

Police & Crime Commissioner for Cleveland

Appendix 1 – PCC Strategic Direction See separate attachment



Scrutiny, Delivery & Performance Meeting

1 July 2019

13:00-16:00

Cleveland Room 2

Present

Liz Byrne – Assistant Chief Executive, OPCC

Barry Coppinger – Police and Crime Commissioner

Simon Dennis – Chief Executive and Monitoring Officer, OPCC

Richard Lewis – Chief Constable, Cleveland Police

Amanda Oliver – Temporary Deputy Chief Constable, Cleveland Police

Steven Graham – Temporary Assistant Chief Constable, Cleveland Police

Elise Pout – Standards and Scrutiny Manager, OPCC

Charlotte Rumins – Community Hub Advisor, OPCC

Apologies for absence

Louise Drummond – Head of Performance, Quality and Review, Cleveland Police

Joanne Gleeson – Chief Finance Officer, Cleveland Police

Declarations of Conflict of Interest/Disclosable Pecuniary Interest.

1. None declared.

Notes of the Previous Meeting

2. The notes of the following meeting were approved for publication.
 - i. 14 May 2019

Focus on Victims and the commitments within the Police and Crime Plan Priority 2– A Better Deal for Victims

3. Extracts of a Cleveland Police Force Control Room call, which had been the subject of a recent complaint received by the PCC's complaints service team, were played within the meeting. The PCC asked Force representatives for their views on the call and what they felt the response should've been. All attendees agreed that more should have been done to assist the caller and the service provided was not of the standard they would expect. The Chief Constable acknowledged that improvements needed to be made, immediate changes had been made already but time was required to develop these and sustain them.
4. It was noted that the Executive team are planning to implement a refreshed training programme for Control Room staff to build upon their initial training and improve the quality of the service that the public receive.
5. The wider Force operating model is also to be considered by the Executive to ensure the resources are allocated efficiently based on the demands.

PCC Scrutiny Questions

6. The PCC put the following questions to the Force in advance of the meeting
7. Based on the current risks to victims clarification is required on the following
 - What have been the immediate changes introduced to safeguard vulnerable victims since the Chief Constable has started at Cleveland Police?
 - What will be the governance framework and priorities for medium term plans to improve services to victims
 - What does success look like as a result of immediate changes and longer term measures such as compliance to Victim's Code Of Practice (VCOP), Victims First and Witness Charter?
 - Will there be a strategic lead purely for victims and if not how will this responsibility be discharged?
8. **Improving Service to Victims** – In asking for clarification on the immediate changes the Chief has implemented to safeguard victims, it was noted that Pacesetter meetings were now chaired by either the T/DCC or T/ACC with a strong focus on vulnerability, domestic abuse incidents and missing from homes. The Force were also currently trialling a local policing Chief Inspector daily demand manager sitting within the Force Control Room to respond specifically to domestic incidents and manage risk dynamically throughout the day. Fewer 999 calls are abandoned and they were answered as a priority following a technical fix to the system.
9. The Executive team were developing a refreshed governance framework the aim of which would clearly illustrate which Force meetings linked together and where the responsibility sat for each of the key demands with strategic leads being identified where appropriate. The governance structure was to focus on vulnerability, repeat victimisation and support for internal staff to ensure immediate improvements were made where required.
10. Discussions took place in relation to a strategic lead purely for victims and it was confirmed that this would form part of the incoming T/ACC's criminal justice portfolio.

Actions - Chief Constable to share briefing document, updated with immediate actions and to reflect how immediate action will be measured

DCC to provide Asst CE emerging performance framework by Friday 12 July

DCC to provide how VCOP is currently monitored within the force to enable national returns to be completed by the OPCC

CC to confirm details of the strategic lead for Victims when ACC will be in place

11. Operation Encompass. Due to the requirement to safeguard children and as a result of funding provided to Cleveland Police for Operation Encompass the PCC requested a status update as to how this is being supported and managed.

12. An update was provided by CC Lewis on behalf of Superintendent Lisa Theaker, it was noted that the team now had two members of staff in post.
13. The data provided had previously had less of an impact as in some cases it had not been possible to notify the school ahead of the start of the school day. It was noted that process improvements had been identified and it was planned that they will be worked upon over the coming months to ensure the service was as effective as possible. A meeting had been arranged to evaluate the current effectiveness and efficiency and identify further improvements, a further update would be provided to the PCC following this.

Actions

The Chief constable was to provide information to the PCC to clarify:

- the volume and backlogs
- performance management measures that will confirm that the service is working effectively

Asst CE to review the service through strategic planning to determine whether this continues with the force or an alternative commissioned service in future financial years

14. **Support to Internal Staff** – Since the topic was discussed at the previous Scrutiny, Delivery and Performance meeting on 14 May the Force were asked to confirm how internal victims had been supported and provide an assurance that the level of confidence in that that support is sufficient in terms of wellbeing and confidence in the Force.
15. It was confirmed that the Force had adopted the nationally recognised seven point support plan for officers who were assaulted on duty to ensure they are treated with the same amount of care as if a member of the public was assaulted.
16. The Force is investing in TRIM (Trauma Risk Management) training for officers to act as a counsellor role to assist colleagues who are regularly attending traumatic incidents and to manage the associated risks. This approach is used in other areas of the country and a measurable impact on officer and staff wellbeing has been observed.

Actions - DCC to reconvene the People Intelligence Board (PIB)

17. Since the adoption of the Domestic Abuse in the workplace policy what has been the outcomes so far?
18. It is hoped that the number of Bluelight mental health champions within the Force will increase over the coming months and there are plans in place for training to be provided to them. T/DCC Oliver has begun consultation with the Cleveland Police Women's Network to gather their views on what more can be done to support internal victims of domestic abuse. It was noted that there is a national Domestic Abuse in the Workplace policy and this document is to be shared with Rachelle Kipling from the OPCC for information.

Action – National Domestic Abuse in the Workplace policy document to be shared with Rachelle Kipling. And the CC to provide written response to the PCC's question by 5 July 2019

19. **Victims Right to Review** – Since the Scrutiny, Delivery and Performance meeting on 16 January where the Victims Right of Review was discussed, it was agreed that the PCC

would receive information on the on-going implementation of the project which was yet been received. Clarification was required as to the status and progress of this work?

20. CC Lewis agreed to provide a written response to the PCC by close of play Friday 5th July 2019.
21. **Police Officer Recruitment Process** – An update was provided to the PCC in relation to the current Police Officer recruitment process and it was noted that it is hoped there will be eighty new officers recruited within the 2019/20 financial year. The PCC asked whether there are any plans for PCSO recruitment and it was noted that this is not part of the current plan but will likely be considered in the future once demand mapping has been conducted.

Action That the PCC be regularly updated on the progress on the recruitment of the extra officers

Any Other Business

22. None raised.



Scrutiny, Delivery & Performance Meeting

19th August 2019

15:00

Cleveland Room 1

Present

Barry Coppinger - Police and Crime Commissioner
 Simon Dennis - Chief Executive and Monitoring Officer, OPCC
 Richard Lewis – Chief Constable, Cleveland Police
 Steven Graham – Assistant Chief Constable, Cleveland Police
 Will Green – Head of Corporate Communications, Cleveland Police
 Jo Gleeson – Chief Finance Officer, Cleveland Police
 Brian Thomas – Assistant Chief Officer, Cleveland Police
 Hannah Smith – Commissioners Officer for Communication and Information, OPCC
 Elise Pout – Standards and Scrutiny Manager, OPCC
 Charlotte Rumins – Community Hub Advisor, OPCC

1. Apologies for absence

Liz Byrne – Assistant Chief Executive, OPCC
 Michael Porter – Chief Finance Officer, OPCC

Declarations of Conflict of Interest/Disclosable Pecuniary Interest.

2. None declared.

Notes of the Previous Meeting

3. The notes of the following meeting were approved for publication.
 ii. 1 July 2019

Scrutiny Tracker

4. **Operation Phoenix Update** – ACC Graham provided an update in relation to Operation Phoenix. It was noted that overall, Op Phoenix had been received well both internally and externally. There had been a focus on proactive policing; the operation had seen a 15% reduction in the number of outstanding arrests. Six additional vehicles had also been put into place for busier periods, such as weekends, with a focus on vulnerability and domestic incidents; that had seen an increase in officer attendance to DA incidents. It was noted that performance information for Op Phoenix was now available on the force intranet.

Objective – Investing in Our Police – PCC Scrutiny Questions

5. The PCC put the following questions to the Force in advance of the meeting

i. The Response to the Strategic Direction requires submission as requested by Monday 12th August for presentation in the meeting:

CC Lewis provided written response to the Strategic Direction document ahead of the meeting and noted that the initial response outlined the HMIC's causes for concern. The response provided acted as an interim position until the first phase of HMICFRS Police Performance and Oversight Group

(PPOG) had commenced and that in turn would feed into a strategic response.

SD queried whether CC Lewis was confident he had received an appropriate level of candour from Senior Leaders to forecast potential problems and it was noted that he was currently in consultation with the Vice Chancellor of Teesside University for the provision of an initial scoping exercise on the Force's requirements from a Senior Leadership course to iron out potential problems.

Discussions took place in relation to a refresh of the Transforming PSD programme and the complaints reform model. It was agreed that following an initial meeting between SD and Cristiana Emsley, the PCC and SD would meet with CC Lewis to discuss the approach.

Since the previous meeting, discussions had taken place in relation to an executive board for decision making, to include the PCC, Chief Executive and members of the Executive team. CC Lewis noted that this has not yet been progressed but that he was in agreement with the PCC that it would be a requirement going forward.

Actions: PCC, CC Lewis and SD to meet to discuss the complaints reform model and Transforming PSD.

Executive Board for decision making to be implemented.

ii) Force Control Room - *What is the Chief Constable's view on the numbers required in the control room following HMIC feedback on the overall efficiency of the processes within Cleveland Police and whether or not these are required.*

How this has been considered and has the number changed?

ACC Graham provided a response to the questions raised by the PCC as Force Control Room lead. ACC Graham noted that all variations of the appropriate models were being fully costed and analysed at each option to see how they would fit with the long term financial plan. The preferred model involved police officers and police staff, which would result in an overall reduction in numbers of police officers required to work within control room.

iii) Neighbourhood Policing changes:

The PCC has not received a detailed plan of what is happening and when can this be provided for discussion prior to the meeting?

ACC Graham provided response and it was noted that the short term intent was to have something in place, the model has not yet been built as a strategic approach with a strategy around the national picture. Longer term, DS and AJ had been tasked with building the strategy for what Neighbourhood Policing in Cleveland should look like.

Immediate changes had taken place for the short term, a total of 16 officers have been placed back into Neighbourhood Policing with 3 in Redcar, 4 in Hartlepool and Stockton and 5 in Middlesbrough. Discussions are also beginning to take place in relation to co-location with local authority representatives, with the Hartlepool model being considered as best practice.

BT confirmed that there were advanced plans in place in terms of bringing new officers in from both estates and training perspectives. The training team were currently mapping competencies to consider the prospects of where new officers would be best placed following initial training.

iv) Performance:

- i. *We have been provided with the draft governance regime, the PCC would like to discuss strategic corporate governance at tier 1 as many areas overlap with the proposed Executive Board set out within the Strategic Direction.*

- ii. *Currently the current performance regime does not consistently identify areas in which we know the force needs to improve e.g. setting of tolerance levels and what should and should not an exception.*
- iii. *What are the plans to develop this?*

CC Lewis noted that Lisa Theaker was working with Louise Solomon to develop a performance regime with consideration being made to the role of the Strategic Direction. It was expected that the performance regime will be produced by Monday 4th November.

v) Projects:

- i. *Following project documentation from the FCR project, Digital Transformation Programme, BWV and the information presented on transforming CP it is unclear how project benefits and business change are measured/controlled through the project lifecycle and beyond. It is unclear as to the return on investment and how the organisation has improved as a result. It is also unclear as to how overall programme management controls are used.*
- ii. *An example of this based on information that has been provided includes BWV as follows:*
 - *Project implemented in 2015*
 - *Upgrade in 2017*
 - *Clear benefits are confirmed within presentations/at the beginning of the project*
 - *Reviews have been completed to assess effectiveness e.g. Outcome 16 review*
 - *In 2019 issues are still evident in how the asset is managed (batteries running out) and inconsistency in its use for evidential purposes*
 - *The performance report also shows an increase in Outcome 16, lack of police based prosecutions and an increase of 41% in assaults against an officer**Further scrutiny will be required in this area.*
- ii. *What assurances can be provided that confirms that any project in progress will be able to demonstrate improvements?*

BT provided an initial response, it was noted that internal audit had looked at how projects were managed and noted that the benefits side was still being considered. The collation of benefits is also impacted by the National Structure as benefits information had not yet been received for national projects such as Single Online Home. Benefits plans were currently in draft form in other areas and an offer had been extended to the Assistant Chief Executive to review the documentation. The governance structure for benefits mapping was currently being considered and would be revisited within a future scrutiny meeting.

vi) Corporate Risk:

- i. *The PCC has been assured that there is a corporate risk plan and process in place. How does this the process take into account and make best use of information such as the performance data, workforce plans, horizon scanning, scrutiny to ensure the right risks are on the register?*
What assurances are in place to ensure activities are evidenced before a risk or action is closed?
How does the risk process link to project risk? Following information received it would appear that the processes are different?

JG provided a response, it was noted that the Risk and Governance (RAG) board reviewed risks every two months and they met to discuss new and emerging risks with a member of the OPCC in attendance. Strategic risks were reviewed annually by COG and risks are reviewed against areas of concern highlighted by HMIC. The Risk and Assurance Manager had links with other forces to benchmark risk registers for national issues such as the Eurofins data breach. Horizon scanning documents are also reviewed to consider if there were any national risks which would affect Cleveland.

6. Finances – Summary of Financial Progress

PCC CFO Budget Monitoring Outturn Report for 2018-19

In the absence of the OPCC CFO, the Force CFO, Jo Gleeson, provided an overview of the highlights from the PCC CFO Budget Monitoring Report. SD noted a corporate risk relating to Legal Services and highlighted the importance of being mindful of the risk.

The PCC was asked to note the following

- a. That the Office of the PCC's budget for the year was originally £860k; which then reduced to £831k, spend against this revised budget totalled £764k resulting in an underspend of £68K
- b. The Corporate Services budget of £9,475k which was revised down to £9,324k, overspend by £30k in terms of core activities; however £708k was required to be added to the Insurance/Legal Provision to meet continuing increases in costs in this area. This resulted in a £738K overspend in this area.
- c. The £3,939k to support PCC initiatives and Victims and Witnesses Services, including £1,450 to invest in Neighbourhood Policing, underspent by £443k.
- d. The PCC received £3,577k of additional income during the year that resulted in increased expenditure over and above that which was envisaged when the budget was set.
- e. The PCC received a further £1,518k of income in 2018/19, which led to an under spend of the same amount, that was neither included within the original budget nor used for additional expenditure during the year.
- f. The Force had reported a breakeven position for the year.
- g. The Outturn before Reserves was an underspend of £1,282k

Action -The report was noted.

CC Budget Monitoring Reports – Report to the end of June 19

The Force CFO, Jo Gleeson presented two reports relating to pre and post audit financial accounts and adjustments. An overview of the highlights from each of the two reports was provided. Both reports were noted.

It was noted that the capital program had a 24% underspend; the report details programmes which were completed and those which weren't. Underspends within the capital program included the CSH Project and the Agile Project.

PCC CFO Budget Progress Report

The Force CFO, Jo Gleeson presented the report to the board, it was noted that the total forecast outturn at the end of June was an underspend of £550k before the impact of the 2019/20 Pay Awards.

The PCC was asked to note the following

- a. That the Office of the PCC's budget of £880k was expected to underspend by £35k during 2019/20.
- b. The Corporate Services budget of £9,920k was expected to underspend slightly, by £45k at this point of the financial year
- c. The £5,440k to support PCC Initiatives and Victims and Witness Services, including £1,430k to invest in Neighbourhood Policing and £1,000k to increase the Police Officer establishment is forecast to underspend by £250k at this stage of the financial year; which includes a projected cost of £250k for Operation Phoenix

- d. It is currently forecast that the income received by the PCC will be £1,075k more than the revised budget
- e. The force is currently forecasting to overspend by £115k.
- f. The total forecast outturn at the end of June is that there would be an overall underspend of £550k however this is before the impact of the 2019/20 Pay Awards.

Action - The report was noted.

Force Corporate Financial Monitoring Report – Quarter 1

The Force CFO, Jo Gleeson presented the report to the board, highlights from the report were discussed. It was noted that the total forecast outturn at the end of June was that there would be an over spend of £115k before the impact of the 2019/20 Pay Awards. This report provided assurance that the revenue and capital plans for 2019/20 were being delivered, that financial risks to the plan were being monitored and managed, and that remedial action was been taken where necessary.

Action - The report was noted.

Forward Plan for Scrutiny

The forward plan for scrutiny had been circulated prior to the meeting, attendees were asked to note the deadlines for the monthly meetings.

Action - The programme was noted.

Any Other Business

None raised.

Date of Next Meeting

The next Scrutiny, Delivery and Performance Meeting will be held on Monday 2nd September 2019.



Working Together Meeting

25 June 2019

1pm – 3pm

Cleveland Room 2 – Cleveland Community Safety Hub, Hemlington

Present

Alison Jackson – Cleveland Police
Barry Coppinger – Police and Crime Commissioner
Simon Smart – OPCC
Denise Holian – OPCC
Julian Feakes – Redcar and Cleveland Council
Lisa Oldroyd – OPCC
Kay Dargue – Middlesbrough Council
Nicholas Stone – Hartlepool Council
Ronnie Checksfield – Hartlepool Council
Elise Pout – OPCC
Charlotte Rumins – OPCC

Apologies for Absence

Liz Byrne – OPCC
Jane Hill – Middlesbrough Council
Julie Pearce – Middlesbrough Council
Jay Hosie – Redcar and Cleveland Council
Phil Hepburn – Hartlepool Council
Rachel Parker – Hartlepool Council
Marc Stephenson – Stockton Council
Miriam Sigsworth – Stockton Youth Offending Team

Declarations of Interests

None received

Notes of the Previous Meeting – 3 April 2019

The notes of the previous meeting were approved.

Matters arising from the previous meeting were discussed and it was noted that the shoplifting online reporting system is now live. Discussions took place in relation to the launch of Single Online Home, which is a National Home Office product, and it was noted that this system would broaden the types of crime which could be reported online. Consultation has taken place with retailers in relation to the current online reporting system and this will continue to gather feedback on any improvements which can be made to the process.

Neighbourhood Policing Update

1. Chief Superintendent Alison Jackson provided a verbal update in relation to Neighbourhood Policing. It was noted that within the previous meeting, an update had been provided in relation to the current Neighbourhood Policing Model and that a decision had been taken by former T/CC Lee Freeman to move Neighbourhood officers into response to deal with the most vulnerable cases. This had meant that Neighbourhood teams consisted largely of PCSOs and supervision.
2. The approach was due to change and officers were being phased back into Neighbourhood roles, it was anticipated that this would be completed within the next three to four weeks. AJ noted that officers were working with the new Executive team to look at previous and current models to consider the most suitable approach for local delivery.

Action – Noted

Resources Update

3. Discussions took place in relation to partnership working and how links between the police and local authority can be improved. The PCC asked partners from the local authorities what changes had been made to their ways of working and what improvements they felt could be made.
4. Julian Feakes noted that Jay Hosie would be meeting with the PCC over the coming weeks to discuss Redcar and Cleveland's perspective.
5. Kay Dargue provided an update on Middlesbrough Council's position and it was noted that there has been a significant reduction in funding for Youth Offending services. Staffing and resources moving into the next financial year are being considered at a strategic level with the aim of strengthening opportunities for partnership working where possible. It was noted that following the election of Mayor Andy Preston, Middlesbrough are currently awaiting the refreshed vision statement and strategy which would provide a greater understanding of any potential gaps which partnership working could assist with.
6. The Hartlepool Integrated Community Safety team was discussed extensively under item 6.

Action – Noted

Integrated Community Safety Teams

7. Nicholas Stone noted that the partnership working within the Hartlepool Integrated Community Safety team is working fantastically as it allowed teams to share information and resources effectively to deal with the bigger issues within the area.
8. It was noted that the resource encourages effective collaborative working and partners from local authority teams are able to handle low level matters which would previously have been handled by the Police. A report had recently gone to the Safer Hartlepool Partnership highlighting the effectiveness of the team over the last 15 months.
9. AJ confirmed that Chief Superintendent David Sutherland was keen to develop a similar approach for local policing South and Stockton were due to be meeting with members of the Hartlepool Integrated team to view the model and consider the benefits.

10. The PCC asked what the team felt worked well about the model and key effective features raised included the co-location of teams, the speed of information sharing and participating in joint tasking meetings.

Action – noted

Violence Reduction Scheme

11. Simon Smart delivered an introductory presentation on the violence reduction scheme. The PCC has received a grant of £540k to March 2020, subject to Home Office evaluation. The proposal submitted by the OPCC was based on the response to serious violence with a focus on young people and tackling the root causes of behaviours.
12. The approach focuses on four key themes: prevention, early intervention, targeted intervention and young people (18-24 year olds) at risk. As part of the prevention, Adverse Childhood Experiences (ACEs) training has been funded to be delivered at practitioner level to staff and professionals prior to Christmas 2019. A County Lines training package was also being co-ordinated alongside NERSOU to ensure there wasn't an overlap with courses they provided. SS outlined the work which would be undertaken to meet the requirements of the four key themes.
13. Current services in each of the local authority areas were currently being mapped by SS to provide an overview of what is currently working well and to ensure any gaps are identified and acted upon within the Tees-wide Violence Prevention Strategy.
14. KD queried how soon the training on County Lines will take place. SS confirmed that following the training package review with NERSOU, details of the training will be circulated to local authority partners for delegates to be selected.

Action – details of available training to be shared with local authority partners

Domestic Abuse

15. This item was deferred to the next meeting.

Action – Noted

E-Cins Update

16. Denise Holian attended the meeting to provide an update on the current position with regards to E-Cins. It was noted that the OPCC are currently evaluating what had been working well with E-Cins and what improvements could be made. The evaluation would then be presented to the PCC and Chief Constable for their consideration as to where they would like to steer the systems usage. As part of the evaluation, the membership of the E-Cins steering group is also being considered to ensure the right people were in attendance to assist with decision making.
17. It was noted that E-Cins was now being used more frequently in Hartlepool from a community safety perspective as it had previously only been used for anti-social behaviour cases. SS noted that the DIVERT team have adopted E-Cins as a start to end case management system with all data relating to cases being uploaded and stored centrally.

Action – Noted

Funding Opportunities

18. SS noted that he had recently emailed partners in relation to the Youth Endowment Fund funding opportunity in which it is possible to be funded up to £20m a year for up to ten years with a focus on intervention work with a target age group of 10 to 14 year olds. It was noted that the first funding bid was required to be submitted by the 23rd July 2019 and SS asked that partners consider submitting a joint submission.

Action – Noted

Forward Work Programme

19. It was noted that the next meeting is due to take place on 12th September 2019 and the PCC asked that partners submit any topics, risks or opportunities they wish to discuss ahead of the meeting.

Any Other Business

20. Kay Dargue noted that South Tees Youth Offending Service had recently been inspected and received a great result. The report is now available online at:
<https://www.justiceinspectorates.gov.uk/hmiprobation/inspections/southteesyos/>